

# BSL and Language Translation Engagement Programme / groups engaged. January 2020

## Background

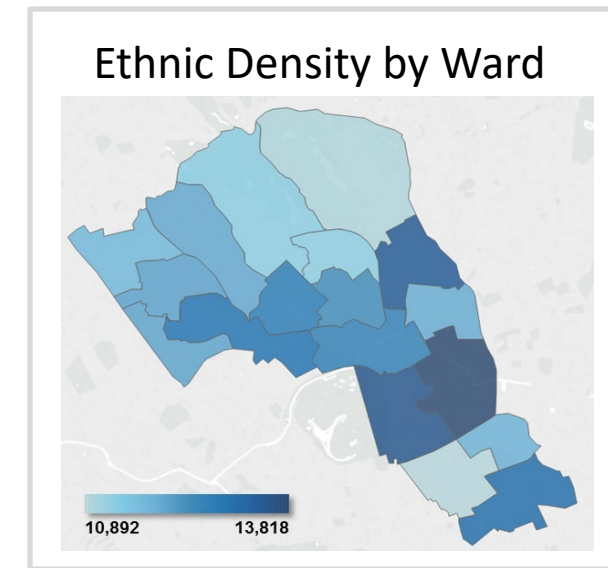
Camden's population is ethnically diverse with the 2011 census identifying:

- 34% of Camden residents are from black or minority ethnic groups
- At least 20% of the population in every ward is from black and minority ethnic groups

Camden's interpreting activity shows that the top 5 languages supported are:

- Bengali 69%
- Arabic 8%
- Farsi 5%
- Spanish 3%
- Somali 2%

Interpreting support is provided to ensure that all patients have equality of access to Camden's healthcare services.



# BSL: engagement approach

Online Survey disseminated and invite for people meeting sent to:	
Age UK Camden members	Camden Carers Service
Camden CCG Public Website & Social Media	Camden Disability Action
Camden General Practices	Camden General Practice PPG members
CPPEG (12 elected patient representatives)	Healthwatch Camden
London Borough Camden - Deaf Service User Group	Royal Association for Deaf People (Camden residents)
Voluntary Action Camden (VAC) (10,000 readership weekly newsletter)	Public Website and Social Media
SENSE (Camden residents)	Deaf Blink UK (Camden residents)
National Association for Deafened People (Camden residents)	

## Public Meeting (inc. demonstration)

Thursday 30<sup>th</sup> January, 5pm – 7pm, Greenwood Place

# Language Translation: engagement approach



Camden

Clinical Commissioning Group

Online Survey and invite sent to		
Africa Advocacy Foundation	African Health Forum	Afro Congolese Women & Youth
Al Rahman Mosque and Community Centre	Bengali Women's Health Project	Benglai Workers Association
British Somali Community	Camden Carers Service	Camden Faith Leaders Forum
Camden LGBT Forum	Chinese Community Centre	Coronerstone Church
Eritrean Community in the UK	Ethiopian Welfare Association	Healthwatch Camden
Hopscotch Asian Women's Centre	Iranian & Kurdish Women's Rights Org'	Kentish Town Baitul Aman Mosque
Kings Cross Mosque	Kurdish Community Association	Latin American House Learning Centre
Lightformation Mission	Sante Refugee Project	Somali Cultural Centre
Somers Town Bengali Cultural Association	Somers Town Islamic Cultural/Educ Centre	St Pancras Refugee Centre
Sudan Womens Association	Voluntary Action Camden	Public website / social media

## Public Meeting (inc. demonstration)

We are planning to attend meeting with community groups to discuss language translation and to host ?x public meetings to discuss the service.

Action	Deadline
• Completion of Engagement Exercise	Mid Feb
• Implementation of findings into the finalise interpreting provision model	Mid Feb
• Work with practice GPs to ensure interpreting support meets their needs	Mid Feb
• Present finalised model for director approval	End Feb
• Rollout of approved model (patients and local groups to be informed)	March