

CNWL Clinical Quality Review Group (CQRG) meeting report

Report title	CNWL CQRG meeting report	Report Date: 18 February 2019.
---------------------	---------------------------------	--------------------------------

Chair	Deirdre Malone, Quality and Safety Manager	
Report author	Deirdre Malone and Christopher Morgan	
Report summary	This report presents a brief summary of the issues discussed at CQRG	
Recommendation	The Committee is asked to note the report.	

Strategic objectives links	<p>Objective A: Commission the delivery of NHS Constitutional rights and pledges</p> <p>Objective B: Improve the quality and safety of commissioned services by identifying gaps and concerns in service provision, and seeking assurance on quality and safety improvements related to these.</p> <p>Objective C: Improve health outcomes, address inequalities and achieve parity of esteem By seeking evidence from providers and partners relating to better outcomes for patients.</p>
-----------------------------------	--

Items of Business Discussed	<p>Report of the key areas from CNWL CQRG meetings update since the January 2019 Governing Body report.</p> <p>Are services safe?</p> <p>Pressure Ulcers.</p> <p>The Trust scored well above the national average within PLACE (Patient Led Assessment of the Care Environment) in all six categories, with the 'Dementia' section score showing an improvement of over 2% compared to last year and is performing almost 14% above the national average, providing care within the framework and guidelines. CNWL also continues to perform over 9% higher than the national average for 'Privacy, Dignity & Wellbeing', providing excellent care despite the challenges of old wards lacking modern facilities such as en-suite bathrooms.</p> <p>Are services well-led?</p> <p>Recruitment and retention remains challenging for CNWL with the vacancy rate in December 2018 at 14.4% in the Inner London workforce teams, this is a decrease of .5% from the previous month but still well above the Trust target of 10%. Recruitment is a concern nationwide with 45,000 vacancies, 10,000 of which are in London.</p> <p>The Trust is continuing to be pro-active in trying to reduce the level through a wide range of programmes, including looking at inter organisation rotations, this will be an area covered in the STP with movement towards employment by NCL instead of employment by Trusts. Flexible retirement is being considered in some areas</p>
------------------------------------	--

Decisions made	<p>The committee were satisfied with these reports, and support the Trusts decision to start providing reports on the Quality Improvement work next year.</p>
-----------------------	---

CPPEG representative comments (Christopher Morgan)	<p>Comments to be added following the meeting.</p>
---	--