

**UCLH Clinical Quality Review Group (CQRG) meeting report**

<b>Report title</b>	<b>UCLH CQRG meeting report</b>	Report Date: 18 February 2019.
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<b>Chair</b>	Neeshma Shah
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<b>Report author</b>	Irene Fuchs, and Deirdre Malone
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<b>Report summary</b>	This report presents a brief summary of the issues discussed at CQRG since the last Quality and Safety report to the Governing Body.
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<b>Recommendation</b>	The Committee is asked to note the report.
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<b>Strategic objectives links</b>	<p><b>Objective A: Commission the delivery of NHS Constitutional rights and pledges</b></p> <p><b>Objective B: Improve the quality and safety of commissioned services</b> by identifying gaps and concerns in service provision, and seeking assurance on quality and safety improvements related to these.</p> <p><b>Objective C: Improve health outcomes, address inequalities and achieve parity of esteem</b> By seeking evidence from providers and partners relating to better outcomes for patients.</p>
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<b>Items of Business Discussed</b>	<p><b>Report of the key areas from UCLH CQRG meetings update since the January 2019 Governing Body report.</b></p> <p><b><u>Are services safe?</u></b></p> <p><b>Never Events:</b> The Trust reported five Never Events during this financial year. These incidents are currently being investigated as Serious Incidents.</p> <p><b>Waiting times:</b></p> <ul style="list-style-type: none"> <li>• The national standard for patients waiting 18 weeks for treatment is 92%, UCLH achieved 89.81% against this at the end of December 2018. At the end of December, the number of patients waiting 18 weeks or longer for treatment was 4,269.</li> <li>• There were three patients waiting 52 weeks or longer for treatment at the end of December.</li> </ul> <p><b><u>Are services effective?</u></b></p> <p><b>Cancer:</b></p> <ul style="list-style-type: none"> <li>• UCLH failed to achieve the 62 day standard, a review of the Trusts harm review process is underway, based on practice across the sector.</li> <li>• Each month UCLH undertake a Root Cause Analysis (RCA) and clinical harm review for every patient whose treatment breached the 62-day treatment standard pursuant to national guidelines. UCLH, its Commissioners and the cancer expert within the CSU conduct a monthly review of the full anonymised RCAs in terms of quality, completion and themes. To date no harm has been identified.</li> </ul> <p><b><u>Are Services Well-led?</u></b></p> <p><b>Workforce:</b></p> <ul style="list-style-type: none"> <li>• Vacancy rates continue to improve and were reported as 8.6% at the end of November.</li> </ul>
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<b>Decisions made</b>	<ol style="list-style-type: none"> <li>1. The Trust will continue to provide assurance to CQRG regarding learning from Patient Safety Incidents.</li> <li>2. Although, it is recognised that there are challenges in meeting the statutory requirements in relation to cancer. The</li> </ol>
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	<p>Trust will continue to undertake CHRs on all patients breaching the 62 day cancer targets, to ascertain if the patient has come to clinical harm as a result of these breaches.</p>
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<p><b>CPPEG representative comments (Irene Fuchs)</b></p>	<p>The 5 never events which have occurred have come after a period of no never events for the previous 18 months so the trust are very anxious to understand why there has been this sudden burst of these events. A lot of time and attention is being focused on the introduction of EPIC (Electronic Privacy Information Centre) which is due to go live at the end of this month. In fact the CQRG monthly meeting has been postponed for April to allow the hospital to concentrate on this. There is serious concern about the ongoing poor performance in meeting the 62 day cancer standard and serious efforts are being made to reduce this. The patient experience report was generally positive though waiting times continue to be an issue.</p>
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