

UCLH Clinical Quality Review Group (CQRG) meeting report

Report title	UCLH CQRG meeting report	Report Date: 17 December 2018.
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Report summary	This report presents a brief summary of the issues discussed at CQRG since the last Quality and Safety report to the Governing Body.
Recommendation	The Committee is asked to note the report.

Strategic objectives links	<p>Objective A: Commission the delivery of NHS Constitutional rights and pledges</p> <p>Objective B: Improve the quality and safety of commissioned services by identifying gaps and concerns in service provision, and seeking assurance on quality and safety improvements related to these.</p> <p>Objective C: Improve health outcomes, address inequalities and achieve parity of esteem By seeking evidence from providers and partners relating to better outcomes for patients.</p>
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Items of Business Discussed	<p>Report of the key areas from UCLH CQRG meetings update since the November Governing Body report.</p> <p><u>Are services safe?</u></p> <p>Never Events: The Trust reported four Never Events during this financial year. These incidents are currently being investigated as Serious Incidents.</p> <p>CQC Visit: The CQC published their inspection report on 11 December 2018, rating the trust as “Good” for being effective, caring, responsive and well-led. It was rated Requires Improvement for being safe, following the inspection which took place between the end of July and mid-September 2018.</p> <p>Waiting times:</p> <ul style="list-style-type: none"> The national standard for patients waiting 18 weeks for treatment is 92%, UCLH achieved 89.59% against this at the end of October 2018. At the end of October, the number of patients waiting 18 weeks or longer for treatment was 4,308. There were two patients waiting 52 weeks or longer for treatment at the end of October. <p><u>Are services effective?</u></p> <p>Cancer:</p>
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	<ul style="list-style-type: none"> • UCLH failed to achieve the 62 day standard, a review of the Trusts harm review process is underway, based on practice across the sector. CQRG receive a quarterly report on cancer, this is due to be reported in June. • The Trust state that all 62day breaches including all 100 day+ breaches have a breach analysis undertaken, as part of the Clinical Harm Review (CHR) process. • UCLH have assured CQRG that no clinical harm has been identified to date, as a result of these breaches. <p><u>Are Services Well-led?</u></p> <p>Workforce:</p> <ul style="list-style-type: none"> • Vacancy rates 10.2% at the end of September which is a slight improvement on previous months.

<p>Decisions made</p>	<ol style="list-style-type: none"> 1. The Trust will continue to provide assurance to CQRG regarding learning from Patient Safety Incidents. 2. Although, it is recognised that there are challenges in meeting the statutory requirements in relation to cancer. The Trust will continue to undertake CHRs on all patients breaching the 62 day cancer targets, to ascertain if the patient has come to clinical harm as a result of these breaches.
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<p>CPPEG representative comments</p>	<p>Irene Fuchs – “I am afraid I was unable to attend the last CQRG meeting held in December as I was away”. Additional comments to be added following the meeting.</p>
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