

Camden CCG Annual General Meeting, September 2017 Meeting Summary

Each year, Camden CCG holds an Annual General Meeting to report how we have performed in terms of improving health outcomes for our residents, and maintaining financial sustainability. This year our AGM was held on 21 September 2017, and was attended by over 50 members of the public, representatives from local patient and voluntary organisations and Camden general practice staff. Full presentations, and our Key Achievements 2016-17 document, are on our [website](#).

A year of transition

Our Chair Dr Neel Gupta opened the meeting, welcoming attendees and reflecting on the significant transition the CCG has experienced over the last 12 months. He thanked Dr Caz Sayer and Dorothy Blundell, who both retired in July 2017, for their strong leadership as our Chair and Chief Officer across 2016-17.

Neel welcomed Sarah Mansuralli as our new Chief Operating Officer, and outlined the new North Central London Senior Management Team (NCL SMT), which includes Helen Petterson (Joint Accountable Officer for NCL CCGs) and Simon Goodwin (NCL Chief Finance Officer). Kathy Elliott, Governing Body Lay Member, was announced as the newly appointed CCG Vice Chair – to work alongside Clinical Vice Chair Dr Kevan Ritchie.

Neel reinforced that throughout a busy year of change, Camden CCG's vision, values and culture remained unchanged and our focus remained on working collaboratively to achieve the best outcomes for all Camden residents through a sustainable local health system.

Our key achievements in 2016 – 17

Sarah Mansuralli presented a summary of Camden CCG's key performance achievements from the last year, highlighting initiatives begun last year are now delivering tangible benefits for Camden residents in 2017.

Sarah continued the theme of transition, outlining Camden CCG's move to become fully delegated commissioners of primary care and the development of NCL commissioning arrangements in 2016-17, to support joint working and shared learning across our five boroughs. Sarah also highlighted the significant work achieved with local partners, patients and practices to co-develop the Camden Local Care Strategy.

Sarah confirmed Camden CCG retained an overall performance rating of 'good' from NHS England in 2016-17, based on six clinical priorities – including an 'outstanding' rating for dementia care and 'good' rating for mental health services. A range of achievements were presented, including an increase in early cancer diagnoses by 8% over the last year, a reduction in waiting times for children and young people mental health care, and introducing extended hours GP appointments across the borough.

Highlights around working collaboratively with the people of Camden, and our member practices, were also presented – including the creation a Citizens Panel of 1,000+ residents; holding six public meetings, two Patient Participation Group (PPG) Forums and eight Chair ‘Question Time’ events in 2016-17, and involving patients in the development of new services, such as the Camden Musculoskeletal service.

Sarah concluded with a look at priorities for the future, including working as a collaboration of CCGs across NCL, continuing to implement our Local Care Strategy (our contribution to the NCL Sustainability and Transformation Plan (STP)), continuing to develop the Camden primary care infrastructure and ensuring the CCG maintains financial stability while commissioning high quality, cost effective services for our residents.

Ensuring financial sustainability

Simon Goodwin, NCL Chief Finance Officer, confirmed we met our three main statutory financial duties, set by the Department of Health, in 2016-17: living within the CCG’s financial allocation, delivering a financial surplus (£0.4 million) and delivering services within our running cost total.

Presenting an overview of the CCG’s annual budget in 2016-17, Simon highlighted our largest area of spending was on acute services, with our two main Trusts: University College London Hospital and Royal Free Hospital.

Simon outlined the challenging future financial picture, as Camden CCG will experience growth in demand for services, and inflation costs, but almost zero growth in funding for the next three years. Camden CCG has a detailed plan in place to manage this challenge, looking at driving quality, innovation, productivity and prevention (our ‘QIPP’ plan), while remaining focused on continuing to improve local health outcomes.

Attendee questions

Members of the Governing Body then took questions from the audience on the following:

- The role of the CCG supporting disabled and deaf service users to access services. Camden CCG outlined some of the work it has been doing in this area, including running deaf awareness training for Camden general practices and CCG staff.
- The issue of the 62 day cancer wait target being missed in Camden. The CCG outlined the work that had been undertaken with University College London Hospital to develop an action plan to tackle this, the delivery of which is now being closely monitored.
- The financial focus of the NCL STP and the risk of service privatisation. Neel Gupta emphasised the NCL STP focus on health and care system collaboration, not competition, as key to building long term sustainable services, and the robust, transparent procurement processes in place at Camden CCG.
- The difficulty disabled patients experience attending consultations/ meetings to give their views. The CCG advised new guidance from NHS England had recently been published on reimbursement for participation in engagement and consultations events, and committed to looking further at this issue with local residents.

CCG Governing Body members and staff remained after the formal close of the meeting to talk with attendees, answering a range of questions including funding for the Care Integrated Digital Record, public health funding for maternity and breastfeeding support, and voluntary sector involvement in dementia care.