Annual General Meeting
2018/19

Wednesday 11 September 2019
Welcome

Dr Neel Gupta
Chair
Camden CCG
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<td>17.15 – 17.20</td>
<td>Welcome</td>
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<tr>
<td></td>
<td>Dr Neel Gupta, Camden CCG Chair</td>
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<td>17.20 – 17.30</td>
<td>North Central London Activity in 2018/19</td>
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<td>Helen Pettersen, NCL CCGs Accountable Officer</td>
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<td>17.30 – 17.45</td>
<td>Camden CCG Performance in 2018/19 &amp; the year ahead</td>
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<td>Sarah Mansuralli, Camden CCG Chief Operating Officer</td>
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<td>17.45 – 17.55</td>
<td>Camden CCG 2018/19 Financial Accounts</td>
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<td>Rebecca Booker, Director of Finance, Camden CCG</td>
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<td>17.55 – 18.15</td>
<td>Question Time</td>
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<td>18.15</td>
<td>Closing remarks</td>
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<td>Dr Neel Gupta</td>
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Housekeeping

- **Phones** (please turn your phones off or to silent)
- **Fire alarm** (if an alarm sounds the venue team will direct you to the assembly point)
- **Hearing Loops** (a member of our communications team will assist you)
- **Please introduce yourself when asking questions**
- **Questions** – we have 20 mins for questions at the end of the presentations
North Central London activity in 2018/19

Helen Pettersen
Accountable Officer
North Central London CCGs
North Central London Clinical Priorities in 2018/19

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<th>Prevention</th>
<th>Planned care</th>
<th>Health and care closer to home</th>
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<td>Mental Health</td>
<td>Children and young people</td>
<td>Maternity</td>
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<td>Cancer</td>
<td>Urgent and Emergency Care</td>
<td>Social Care</td>
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2018/19 Achievements

**Vision for integrated care**
Six events held across NCL to understand what integrated care might mean for residents, identifying opportunities and challenges, and how local authorities, NHS, community and voluntary groups might work together towards it.

**Teledermatology pilot**
Piloting a new service with over 30 GP practices in NCL working with Whittington Health, Royal Free London and University College Hospital London hospitals to speed up diagnosis times and improve outcomes for patients.

**Trialling exchange scheme for nurses**
Launched between care home nurses and hospital nurses to share experiences and improve the care of elderly residents. The aim is to reduce delays in transferring patients from hospitals to care homes and achieve better health outcomes for patients.
Clinical Advice and Guidance service
Referring patients to this service can help them avoid unnecessary face-to-face outpatient appointments and, for those who need to, see a consultant sooner. Between March 2018 and 2019 referrals increased 63% and Trusts responded to 80% of referrals within 2 working days.

GP pathology guidance launched
The ‘Right Test Right Time’ service for GPs provides help and guidance on diagnostics and monitoring of conditions such as diabetes, cardiovascular disease and kidney conditions. For residents this means improved care, with fewer unnecessary / duplicate tests and appointments.

Improving outcomes for children and young people living with asthma
Bringing NCL partners together for a system-wide asthma workshop to agree the five key outcomes for our NCL Asthma Plan. These include enabling children and young people living with asthma to receive appropriate treatment at the right time, in the right place and helping them to stay as healthy as possible.
Rapid Response services
NCL is the first area in the country to launch 111 *9 which enables clinicians to directly access any Rapid Response service. This service makes it easier for patients to receive the care they need at home rather than going into hospital.

NCL workforce and recruitment
Recruiting five international GPs to Haringey practices, who started work in March 2019, as part of the International GP Recruitment programme. Other boroughs are following this year (2019/20).

Joining up health and care records
Planning towards joined-up health and care records across NCL, allowing quicker and better decision making and reducing the need for patients to repeat their medical history. It will also mean that health and care teams can plan and deliver better care to residents and support their wellbeing.
Integrated Care in NCL

NHS LONG TERM PLAN
Launched earlier this year, the NHS Long Term Plan sets out priorities and changes to the way health services will be delivered across the country - with a focus on integration.

NORTH LONDON INTEGRATED CARE SYSTEM
Commissioners, GPs, hospitals, councils, care home providers, voluntary sector have been exploring how we might organise ourselves differently to deliver this locally, including talking to residents – as an ‘integrated care system’.

Working together in a more integrated way will allow us to tackle the issues we face together to deliver more consistent and improved outcomes, a better experience for residents and future financial stability.

NORTH LONDON CCGs
To support local delivery of the Long Term Plan’s ambitions we are proposing to form an NCL CCG from April 2020. Clinical leadership and patient and public engagement will continue to remain at the heart of commissioning and how we work in the future.
Camden CCG
performance in 2018/19
and the year ahead

Sarah Mansuralli
Camden CCG
Chief Operating Officer
Who we are and what we do

OUR VISION
Our vision since 2013 has been to work with the people of Camden to achieve the best health for all.

CLINICALLY-LED COMMISSIONING
Camden CCG is made up of 34 general practices, working in partnership with local providers, stakeholders and Camden Council to make decisions about how NHS funding is spent in our borough.

We plan, buy and monitor local hospital services, mental health services, community-based services, and some primary care services linked to general practice. We work to ensure that the services we commission are accessible, high quality and responsive.
Our demographic and financial challenge

### Health

Overall life expectancy longer than national average but men and women from the most deprived areas have a life expectancy of 10 years and 7.5 years less respectively than least deprived areas.

Cardiovascular disease, cancer and respiratory disease are the leading causes of death in Camden.

- **Health**

### Housing

41% of Camden households have one person living alone - 4th highest proportion in England, with 34% aged 65+.

32% of Camden households have fewer rooms than required by inhabitants and are overcrowded.

- **Housing**

### Poverty

Camden is among the 69 most deprived districts in England.


- **Poverty**

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<tr>
<th>Year</th>
<th>Per Capita (£)</th>
<th>Growth</th>
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<tr>
<td>2016/17</td>
<td>1,334</td>
<td>-0.1%</td>
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<tr>
<td>2017/18</td>
<td>1,329</td>
<td>-1.1%</td>
</tr>
<tr>
<td>2018/19</td>
<td>1,314</td>
<td>-1.1%</td>
</tr>
<tr>
<td>2019/20</td>
<td>1,301</td>
<td>-1.0%</td>
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*Source: NHS England CCG Summary CSR data*
Our Performance in 2018/19

• In July 2019, NHS England published the Annual Improvement and Assessment 2018/19 ratings for all CCGs.

• **Camden CCG’s overall rating in 2018/19 was ‘Good’**. We are proud of this achievement, as evidence of our commitment and dedication to achieving high quality outcomes for Camden patients and residents.

• **Camden CCG was the highest performing CCG in 5 clinical indicators and rated as very high performing in other key areas:**
  - Diabetes patients that have achieved all the NICE recommended treatment targets (a result of commissioning the Universal Offer suite of services)
  - Appropriate antibiotic prescribing in primary care
  - Provision of high quality adult social care
  - Estimated diagnosis rate for people with dementia
  - GP-registered population able to benefit from extended access appointments.

• We were also **rated ‘Good’ for Patient and Community Engagement**, which is one of our Business Plan priorities.
Achievements 2018/19

• Camden now has **one of the lowest levels of delay in patients leaving hospital** in London – patients don’t stay in hospital longer than they need to and are well supported when they are discharged. This is down to excellent partnership working with Camden Council and acute, community and social/voluntary sector providers.

• We developed and implemented a new Care Navigation and Social Prescribing service, joining up several local organisations to offer residents **help on issues such as social isolation, carers support, benefits, housing and unemployment**.

• We have also scaled up Rapid Response services **to enable more people to be cared for in their own home and avoid a hospital admission** where this is possible to do. This is underpinned by improved joint working between GPs and the Rapid Response services provided by CNWL.
Achievements 2018/19

- Camden was recognised as a Child and Adolescent Mental Health (CAMHS) Trailblazer site for embedding mental health support in schools.

- We commissioned and implemented an enhanced model of multi disciplinary mental health teams across primary care to deliver holistic, responsive care – to reduce health inequalities for people with mental health needs and ensure physical health needs are better met.

- The proportion of individuals on the Serious Mental Illness register receiving a physical health check has increased by 30% over the last two years, and now stands at 1026.

- The number of individuals with a learning disability receiving an annual health check has increased from 476 in 2017/18 to 621 in 2018/19. Camden is now in the top quartile for England for both indicators.
Achievements 2018/19

• The Camden ‘Universal Offer’ GP contract has helped ensured Camden patients had more equal access to 10 services, improving outcomes – including:
  o Over 400 new patients with diabetes being diagnosed and added to our register, to achieve good diabetic control
  o Helping 200 more Camden patients have better control of their blood pressure
  o Supported 31 patients with serious mental illness to stop smoking (4wk+)
  o More people with atrial fibrillation being supported with anticoagulation medication to reduce their risk of stroke

• In a 2018/19 survey, **stakeholder scored us positively** in the following areas:
  o Improving health outcomes for its population
  o Reducing health inequalities
  o Improving the quality of local health services
  o Engaging effectively with patients and the public.
Our Priorities for 2019/20

NORTH CENTRAL LONDON
To make improvements to health and care services so that they are more sustainable, the NHS and councils in North Central London continue to work together in what is known as a Sustainability and Transformation Partnership. We will also work collectively to submit our response to how we will implement and achieve the ambitions set out in the Long Term Plan.

PARTNERSHIP WORKING
In Camden - the council, CCG, mental health and acute trusts have been working together to improve health and wellbeing outcomes for our residents, overcoming the boundaries there can be between commissioners and providers and between health and social care.
Our Priorities for 2019/20

**PRIMARY CARE NETWORKS**
Launched in July, Camden Primary Care Networks are groups of GP practices working closely together with other primary and community care staff and health and care organisations to provide integrated services to their local populations.

**INTEGRATION**
We have been working to develop clear plans for integrated care. The Inter-Great events earlier this year explored how this might work in Camden and ongoing engagement has informed plans for an Integrated Care Partnership in Camden.
Camden CCG 2018/19
Financial Accounts

Rebecca Booker, Deputy Chief Financial Officer, Camden CCG
Financial Performance 2018/19

- The CCG achieved a £470k surplus in 2018/19 against the required target of breakeven expenditure for the year.

- £23.9m (or 91.7%) of the targeted £26m QIPP programme was achieved.

- The CCG’s carried forward accumulated surplus position is £9.6m which is held centrally by NHSE

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<th></th>
<th>Plan</th>
<th>Actual</th>
<th>Achieved</th>
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<tr>
<td>Overall spending does not exceed the CCG allocation</td>
<td>421,751</td>
<td>421,704</td>
<td>Yes</td>
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<tr>
<td>To stay within plan and deliver a required surplus</td>
<td>0</td>
<td>47</td>
<td>Yes</td>
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<tr>
<td>To meet our running cost allowance</td>
<td>5,620</td>
<td>5,620</td>
<td>Yes</td>
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Our Spending
Some 51% of our £422m spend in 2018/19 was spent on acute health services.

Our Services
The majority of this spend was on the provision of care services at the CCG’s two main Acute Hospitals: UCLH and Royal Free NHS Foundation Trust (Royal Free).

Other Areas
The CCG spent £206m (46%) on other services, including £75m on primary care (including General Practice Delegated Commissioning), £56m on mental health and £34m on community.

We achieved the 2018/19 ‘Mental Health Investment Standard’, and continue with our commitment of ensuring that spending on mental health services is in line with physical health services.
LOOKING AHEAD
Our financial planning process for 2019/20 identified another extremely challenging year ahead.

OUR PRESSURES
To meet the pressures of inflationary increases, changing populations and investments to support service transformation, the CCG agreed a 2019/20 savings plan of £15m.

OUR RISKS
We face a number of material risks in meeting our financial targets, notably within Acute and Continuing Healthcare services. Further efficiency schemes will be identified to control these pressures.
Question Time
Thank you

We would like to acknowledge and thank all those across the borough who have given us their time and energy to help inform our decisions and planning.

Our work has only been possible because of the combined commitment of service providers, community groups, patients and carers along with all the staff of our member practices.
Close

Dr Neel Gupta, Chair