

PPG Forum update

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- **Patient Participation Group (PPG) success stories:**

Presenters: David Williams, Practice Manager at Adelaide Medical Centre and Saloni Thakrar, PPG member at Cholmley Gardens Medical Centre

- **GP Neighbourhoods in Camden – current status**

Presenters: Dr Neel Gupta, Governing Body member and GP at Keats Group Practice & Vanessa Cooke, Senior Commissioning Manager - Primary Care team at Camden CCG

- **How could GP Neighbourhoods work in practice? Improving care for frail people**

Presenter: David Williams, Practice Manager at Adelaide Medical Centre

- **Improving Local Care for people with mental health problems and/or learning disabilities**

Presenter: Debra Holt, Assistant Director of Commissioning for mental health and learning disabilities and team

Feedback from attendees (N= 55)

Headline results:

94% rated the organisation and chairing of the meeting excellent – good.

96% rated the PPG forum excellent – good.

Suggestions for the next forum meeting:

“It was great to have Neel Gupta there and to hear his responses to the issues. Please involve him at every PPG forum”.

“Neighbourhoods - Social Prescribing and more PPG success stories”

“End of life care and planning. Dementia - how to support those diagnosed with dementia. Different models for coping with patient demand. Continuity of care important for those with complex problems”.

“Extended access 8-8 service - AT Medics involved”.

“Neighbourhoods to deliver patient participation services together with one or two paid persons leading the way from local surgery”.

“Presentations fine but would be better with deeper focus on a single issue (e.g. neighbourhoods)”.

“Well done - excellent forum and opportunities to offer something locals can engage with - venue conducive to constructive engagement with local residents”