

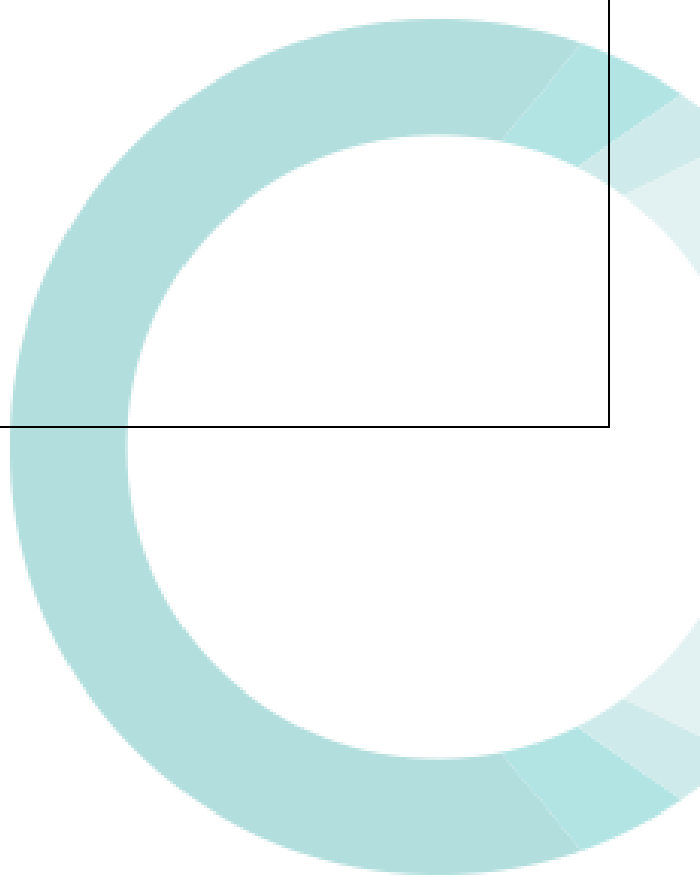
<p>Camden Patient and Public Engagement Group (CPPEG) Operational meeting Monday 13 March 2017</p>

Report title	Central North West London (CNWL) Clinical Quality Review Group (CQRG) Committee Report for CPPEG	Report Date: 23 February 2017
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Chair	Rosy Price, Quality and Safety Manager
Report author	Rosy Price and Kathy Graham Harrison
Report summary	This report presents a brief summary of the issues discussed at CQRG
Recommendation	The Committee is asked to note the report.

Strategic objectives links	<p>Objective A: Commission the delivery of NHS Constitutional rights and pledges</p> <p>Objective B: Improve the quality and safety of commissioned services by identifying gaps and concerns in service provision, and seeking assurance on quality and safety improvements related to these.</p> <p>Objective C: Improve health outcomes, address inequalities and achieve parity of esteem By seeking evidence from providers and partners relating to better outcomes for patients</p>
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CPPEG Representative comments	<p>Kathy Graham-Harrison No comments to add.</p>
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Report of the Key Areas from CNWL CQRG Meetings update since January Governing Body report

Are Services Safe?

Serious Incidents:

- The Trust Quarter 3 (Q3) Quality & Governance report and Serious Incident (SI) tracker provided assurance that the Trust are following the SI process and have good compliance with SI framework timescales.

Pressure Ulcers:

- A discussion was held at the Clinical Quality Review Group (CQRG) on 15 February 2017 regarding the increase in the numbers of Pressure Ulcers (PUs) which were reported as unstageable. The Trust reported that the category “unstageable” is a new category introduced by National Pressure Ulcer Advisory Panel (NPUAP). The chair requested that a paper on PUs is presented to CQRG on 12 April 2017, including the threshold for reporting these as Safeguarding incidents.

Infection Control:

- The Trust infection control report provided assurance that there was good compliance with infection control requirements including staff training and environment compliance.
- The Trust reported one case of *Clostridium difficile* in Q3, an investigation into the case demonstrated that the patient had received multiple courses of appropriate antibiotic therapy over a prolonged hospital stay. The committee were assured there were no lapses in care identified for this patient.

Are Services Caring?

- The Quarter 3 Discharge Survey for the Rapid Response Service reported over 98% of respondents felt the service was excellent or very good. All key patient feedback areas were over 90% positive.

Are Services Well Led?

- The Trust provided assurance of their continuing pro-active engagement in recruitment initiatives. Recruitment of Band 5 nurses for the in-patient rehabilitation wards continues to be a challenge. The Trust will provide a report to CQRG on 12 April 2017 regarding safer staffing.